

Ways to Bank Remotely

Mobile Banking

Do your banking with your mobile phone, wherever and whenever it suits you.



The Conexus Mobile App is designed specifically for iPhone®, iPad® and Android™ devices. The Conexus Mobile App is available on iPhone® and Android™ devices through the app store. With the app you can:

- Check your account balances and account activity
- Pay bills
- Transfer money between accounts
- Manage scheduled payments and transfers
- Send or receive an INTERAC® e-Transfer, or add an INTERAC® e-Transfer recipient
- Deposit Anywhere™ - a feature that allows you to quickly and securely deposit cheques with your smartphone or tablet



Download the app today.

www.conexus.ca/Personal/WaystoBank/MobileBanking/

App Store is a service mark of Apple Inc.
Google Play is a trademark of Google Inc.

Member Contact Centre

Want to talk to a real person, call our Member Contact Centre at



1-800-667-7477. It's available to you 7 days a week from 7 a.m. to 8 p.m. weekdays; Saturday from 8 a.m. to 5 p.m.; and Sunday from 10 a.m. to 4 p.m. Our team of advisors at the Member Contact Centre can help you with:

- Opening and managing chequing and savings accounts
- Transferring funds
- Opening and managing term deposits
- Renewing or refinancing loans and mortgages
- Assisting with debit card issues
- Resolving online and mobile banking issues
- Answering questions about account statements or specific transactions
- Mutual fund purchases or transfers
- RRSP, TFSA or RESP contributions
- Coordinating account applications

www.conexus.ca/Personal/WaystoBank/phonebanking/MemberContact/

Online Banking

Manage your money online, wherever you are and whenever you want.



- Check your accounts and investments
- Pay bills quickly and easily
- Transfer funds between accounts and use INTERAC e-Transfer
- Stop, cancel or view your cheques, plus print copies of them

- View or print e-Statements
- Receive bills and statements via epost™
- Make CRA (Canadian Revenue Agency) payments
- Download to financial software (Quicken, Quickbooks, etc.)

To set up online banking, call us at 1-800-667-7477

www.conexus.ca/Personal/WaystoBank/OnlineBanking/

Telephone Banking

Through telephone banking you can access your accounts, check your balances, transfer funds and pay bills. You can also:



- Check account activity
- Schedule bill payments
- Manage bill payees
- Change your personal access code
- Search activity for a specific transaction amount or cheque number

To get started, call **1-800-567-0101**.

INTERAC e-Transfer

They're fast and easy to use, allowing you to transfer money between your account held at another financial



institution or to a family, friend or co-worker that you may owe money to. Through our Request Money feature, you can also easily request money that you are owed and have the ability to add invoice numbers, personalized messages and due dates with your payment request.

www.conexus.ca/Personal/WaystoBank/OnlineBanking/eTransfers/



Pre-authorized payments

With so many outgoings and bills to keep track of, it's easy to forget a payment. Set up pre-authorized credits and debits, direct deposits or payroll deposits to help you keep on track of your banking.

www.conexus.ca/Personal/WaystoBank/Preauthorize/

Business Banking

Our Business Banking team can fully support you virtually, wherever you need to do business. In addition to the above mobile and online options, we can help you continue to conduct business with:

Remote Business Pro® – Use a cheque scanner to deposit cheques online and have your account credited right away.

Night Deposit – Deposit your cash, cheques and credit card slips outside of normal banking hours, when it is convenient for you.

Contact your Business Advisor for more details.

