

## Protecting Yourself from Scammers

### Text Message Phishing Scam

Over the last few weeks, Conexus has become aware of several text message phishing scams being sent out to people across Saskatchewan. The message is being sent to both members and non-members and requests the individual click on the link to update their information.

These messages are a phishing attempt to obtain member information. Conexus does not send text messages with a link to update information or re-activate an account. If you receive this message, delete immediately.

If you have received this message, clicked on the link and entered your personal information, you will need to reset your online banking password immediately. Contact the Member Contact Centre for assistance at 1-800-667-7477.

Conexus reminds members to be aware and take steps in protecting themselves from fraudulent texts or emails. A few tips for protecting your identity and your money include:

- Set up online banking security alerts to be notified when there is any activity on your account.
- Never disclose your PIN or password to anyone.
- Choose difficult, longer passwords.
- Check your bank and credit card statements regularly.

Remember, if you receive something and are unsure, please give us a call.

You can also learn more about phishing and how to protect yourself, visit [www.conexus.ca/Personal/PrivacySecurity](http://www.conexus.ca/Personal/PrivacySecurity).

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