

Additional Services & Fees

The following are transaction fees that apply to personal accounts and unless otherwise indicated are applied in Canadian dollars (except for US dollar accounts where the fees are charged in US dollars). These fees will be charged for transactions that are not included in your Everyday Banking account packages, No-Fee Account or Special Services benefits.

Additional Services & Fees	Fee Per Item
Certifying cheques	
• Conexus customers	\$15.00
• Other	\$25.00
Chargebacks	
• Canadian Accounts (all types)	\$7.50
• US accounts (US Funds)	\$7.50
Closing Membership/Account	
• Membership and all accounts within 180 days	\$30.00
Collection - Send Foreign Currency on collection	\$10.00
Drafts	
• Western Union all bank drafts (Canadian, US, International)	\$7.50
• Western Union draft copy/trace request	\$30.00/hour
Duplicate Tax Slips	
• T5, T4RSP, T4RIF, RRSP Official Receipts, etc	\$15.00
INTERAC e-Transfers	
• To send	\$1.50 (non-refundable) (Free for No-Fee, Heritage and Youth)
• To receive	Free
Inactive Account Notification	\$25.00
NSF items (per item)	\$45.00
Overdraft items	\$5.00 per item + interest at 21% per year (rate may vary from time to time)
Personalized Cheques	Fees vary depending on style and quantity ordered
Post dated cheque in ATM or held for deposit	\$6.50
Research of Historical Data	\$30.00/hour, min of \$15.00
RRSP, RESP, RRIF & TFSA	
• Transfer out fee	\$100.00 per transfer

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Safety Deposit Box Rental (size and availability varies)*	
• Small	\$42.00
• Medium	\$57.00
• Large	\$92.00
• XLarge	\$150.00
• XXLarge	\$250.00
Safety Deposit Key Replacement*	
• One key	
• Two keys plus drilling (plus travel costs)	
* All prices are plus GST	
Statement fees	
• Duplicate inter-branch Statement or Print Screen	\$2.00
• Special handling (do not mail etc.)	\$6.50
• Statement on CD ROM (plus external processing fee)	\$6.50
• Paper Statement (with the exception of Registered Products and loans)	\$2.50
• Electronic Statement	FREE
Stop Payment	
• Full Details	\$20.00
• Partial Details	\$25.00
• Stop All - Series (example: gym membership)	\$20.00 \$6.50 per item returned
• Online	\$20.00
• Stop Payment Western Union Draft	\$30.00
Telephone Services	
• Account balances	\$4.00
• Transfer requests by phone to branch/Member Contact Centre (does not apply to Voice Response)	\$6.50
Wires	
• To Canadian Financial Institution	\$25.00 CAD
• To US Financial Institution	\$30.00 CAD
• To Foreign Financial Institution	\$40.00 CAD
• From Other Financial Institution	\$20.00 CAD