

# Additional Services & Fees

The following are transaction fees that apply to personal accounts in Canadian dollars (except for US dollar accounts where the fees are charged in US dollars).

Additional Services & Fees	Fee Per Item
<b>Chargebacks</b>	
Canadian accounts (all types)	\$7.50
US accounts	\$7.50 (US)
<b>Cheques</b>	
Certifying cheques - Conexus members	\$15.00
Certifying cheques - other	\$25.00
Personalized cheques	Fees vary depending on style and quantity ordered
Post-dated cheques in ATM or held for deposit	\$6.50
<b>Closing Membership/Account</b>	
Membership and all accounts within 180 of opening	\$30.00
<b>Collection - Send Foreign Currency on Collection</b>	\$10.00
<b>Drafts</b>	
Western Union - all bank drafts (Canadian, US, International)	\$7.50
Western Union - draft copy/trace request	\$30.00/hour
<b>Duplicate Tax Slips</b>	
T5, T4RSP, T4RIF, RRSP Official Receipts, etc	\$15.00
<b>INTERAC® e-Transfers</b>	
To send	\$1.50 (30 free/month for No-Fee, Heritage, Youth)
To receive	FREE
<b>Inactive Account Notification</b>	\$25.00
<b>NSF Items</b>	\$45.00
<b>Overdraft Items</b>	\$5.00 + 21% interest/year (rate may vary)
<b>Research of Historical Data</b>	\$30.00/hour, min \$15.00
<b>RRSP, RESP, RRIF &amp; TFSA</b>	
Transfer out fee	\$100.00/transfer
Inactive Account Fee	\$25.00/annually
RRSP/RRIF – Duplicate Official Receipt	\$15.00/receipt
RRSP – refund of excess contribution	\$25.00/refund
RRIF – Lump sum withdrawal	\$25.00/withdrawal

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<b>Safety Deposit Box Annual Rental (Availability Varies)*</b>	
Small	\$42.00
Medium	\$57.00
Large	\$92.00
XLarge	\$150.00
XXLarge	\$250.00
<b>Safety Deposit Box Key Replacement*</b>	
One key	Contact your branch
Two keys plus drilling and travel costs	Contact your branch
<b>Statement Fees</b>	
Duplicate inter-branch statement or print screen	\$2.50
Special handling (do not mail, etc.)	\$6.50
Statement on CD ROM	\$6.50 + external processing fee
Paper statement (with exception of registered products and loans)	\$2.50/month
Electronic statement	FREE
<b>Stop Payment</b>	
Full details	\$20.00
Partial details	\$25.00
Stop all - series (ex: gym membership)	\$20.00 + \$6.50/item returned
Online	\$20.00
Stop payment Western Union draft	\$30.00
<b>Telephone Services</b>	
Account balances	\$4.00
Transfer requests by phone to branch/Member Contact Centre (does not apply to voice response)	\$6.50
<b>Wires</b>	
To Canadian financial institution	\$40.00 CAD
To US financial institution	\$45.00 CAD
To foreign financial institution	\$55.00 CAD
From other financial institution	\$20.00 CAD

\*All prices are plus GST

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